learning outcomes Elevate Success

Tell a differentiated story based on business value.

concept

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learning outcomes

Buyer's Perspective



- Begin building a framework for an executive conversation.
- Practice the opening minute of an executive conversation.
- Adopt the buyer's perspective when planning and conducting executive conversations.

Return On Research



- Conduct customer research.
- Update your conversation framework with new information.
- Interpret customer and industry information to identify how to quantify your value.

Insight Driven Conversation







- Practice delivering datainsight-question.

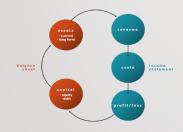
question.

Identify a piece of data,

an insight, and create a

Engage executive curiosity with relevant insights and compelling dialogue to generate conversation and earn more executive time.

Money **Flow**



- Describe how your solution impacts specific line items in customer financial statements.
- Link your solution's impact to improving customer financial performance.

Elevate Success

Motivate your customers with a compelling economic value proposition?

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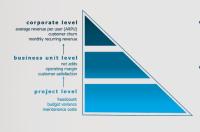
Business Change



 Create 'before and after' pictures that show customers how they are operating differently after investing.

Translate solution value to business impact.

Performance Metrics



- Identify relevant industry metrics.
- Build a Triple Metric model for your customer.
- Quantify your solution's value using metrics meaningful to your customer.

Economic Justification



- Create an ROI triangle for your customer.
- Work jointly with customers to measure ROI.

Right Conversation, Right Person



- Tailor you executive conversation to your target executive.
- Position your solution's value throughout your customer's organization to engage in the right conversation with the right person.