

## 1-Day Instructor-led Workshop



AM		PM	
8:00 – 9:00	<ul><li>Launch</li><li>Business Value Gap</li><li>Activity: Executive Encounter</li></ul>	1:00 – 2:45	<ul> <li>Demonstrate Financial Impact</li> <li>Income Statement</li> <li>Balance Sheet</li> <li>Activity: Money Flow —Identify how your solution</li> </ul>
9:00 – 10:00	<ul><li>Adopts a Buyer's Perspective</li><li>Why Executive's Buy</li></ul>		impacts revenue, costs, and asset utilization
	<ul> <li>Activity: Opening Minute – One-minute</li> </ul>	2:45 – 3:00	Break
	Conversation Role-play with coaching	3:00 - 4:45	Communicate Business Change
10:00 - 10:15	Break		<ul><li>Current Situation</li><li>Business Change</li></ul>
10:15 – 12:00	<ul> <li>Gain Customer Insight</li> <li>Return On Research</li> <li>Unconsidered Needs</li> <li>Data Insight Questions</li> <li>Activity: Data Insight Question — Identify an</li> </ul>		<ul> <li>Value lives in the contrast</li> <li>Activity: Business Change – Create big picture and description for business change. Role-play with coaching</li> </ul>
	unconsidered need and create a data insight question series, Role-play with coaching	4:45 – 5:00	Wrap Up
12:00 – 1:00	Lunch		

