Module	Visual Concept	Learning Outcome	Key Content	Runtime
Why Change Introduction	Undrawlated Engage Why Change? Why Know? Campatition	Recognize human nature's inherent aversion to change and how to overcome it.	 Decision Avoidance Why Change before Why You Create the Need for Change 	11 minutes
Status Quo Bias	Performers Status Quo Bias Menchan Me	Expose and overcome the hidden forces that drive your prospects to no decision.	 40% No Decision 4 Causes of Status Quo Bias 	11 minutes



Leverage Unconsidered Needs	Unconsidered Unconsidered Uniqueness Uniqueness Unconsidered Uniqueness Unconsidered Conversation Unconsidered	Avoid the trap of addressing known needs and commoditizing your sales conversations.	•	Unconsidered Needs Bank Study	9 minutes
Why Change Framework	Consequences of No Change	Create a compelling message that persuades a prospect to question their status quo.	•	Why Change Framework Prospect Theory	14 minutes
Visual Storytelling	70% Spike 100%	Employ visual storytelling techniques to make your POV message more compelling and more memorable.	•	Picture Superiority Effect Impact of Whiteboard Visuals Characteristics of Great Visuals	10 minutes



Grab Attention	Words in Common Play 30 Prop Priming Slide	Use proven techniques to grab your audience's attention and make your message memorable.	•	The Hammock Effect Words In Common Number Play 3D Props Priming Slides	14 minutes
Compelling Dialogue	Data Detranal factor out of the boundary of th	Create compelling dialogue that incorporates data and insight to generate the most favorable response.	•	Insight Research Data—Insight—Question Types of Questions	11 minutes
Why You Introduction		Understand why you need to articulate a story that separates your offering from every competing alternative.	•	The Right Story 3 Deadly Sins of Messaging	12 minutes



Value Wedge	Important To Your Prospect Unique To You Defensible	Differentiate by finding the intersection of your buyer's needs and what's unique to you.	•	Value Wedge Differentiation	9 minutes
Message Pyramid	Means Do Is	Describe what your customer can <i>do</i> differently because of your solution.	•	Message Pyramid Power Positions	9 minutes
Telling Details	196% Martin Value To A Control	Communicate your differentiation with the specificity and detail proven to produce buyer preference for you.	•	Research The Power of Telling Details	13 minutes



Power of Stories	The Hero Acopts The Quest The Hero's Journey Something Charges The Hero Struggles	Use stories to make your message connect with buyers in an emotional and personal way.	 Hero's Journey You Phrasing Personal Story Customer Story with Contrast 	15 minutes
Objection Reframes		Overcome your buyer's most deeply-rooted objections.	 Handling Rational Objections Emotional Objections Objection Reframe Formula 	11 minutes
Decision Making	1 Emotional 2 First & Last 3 Contrast 4 Visual 5 Personal 6 Simple 7 Concrete	Get inside your buyer's brain with techniques that accelerate decisions in your favor	 Brain Function Emotions Lead to Memory First, Last, Personal 	11 minutes

