

### **Digital Course**





### Part 1

## Think Digital First Complete e-learning

- Cut Through The Noise
- Use Digital Tools
- Leverage Cadences

#### **Practice One:**

Think Digital First

**Download and Open Your Workbook** 



### Part 2

## Build Credibility & Reach Complete e-learning

- Use Social Media Effectively
- Create A Winning Profile
- Grow Your Network

#### **Practice Two:**

Build Credibility and Reach



### Part 3

## Personalize Your interactions

#### **Complete e-learning**

- Research your audience
- Define your personalization strategy
- Craft a compelling message

#### **Practice Three:**

Personalize Your Interactions



### Part 4

## **Practice New Skills** e-Learning Resource

AI for Digital Presence



#### Part 5

#### **Fluency Coach AI Challenge**

Practice and receive instant, actionable feedback

#### **Post-Training Skills Reinforcement**

Participants are given access to a set of reinforcement assets designed to refresh their skills on key concepts. They receive a sharable **eBadge** showing program completion.



Skills Training



# **Digital Conversations**

### **Digital Course**





### Part 1

# **Sharpen Your Message Complete e-learning**

- Find Your 10% Message
- Avoid Monologues
- Amp Up Your Language

#### **Practice One:**

Sharpen Your Message

**Download and Open Your Workbook** 



#### Part 2

## Prepare to Engage Complete e-learning

- Control Focus
- Prime Your Audience
- Optimize Your Set-up

#### **Practice Two:**

Prepare to Engage



### Part 3

## **Deliver with Impact Complete e-learning**

- Engage Your Audience
- Tell a Visual Story
- Get Your Audience Involved

#### **Practice Three:**

Deliver with Impact



### Part 4

## **Practice New Skills e-Learning Resource**

• AI for Digital Conversations



#### Part 5

#### **Fluency Coach AI Challenge**

Practice and receive instant, actionable feedback

#### **Post-Training Skills Reinforcement**

Participants are given access to a set of reinforcement assets designed to refresh their skills on key concepts. They receive a sharable **eBadge** showing program completion.



